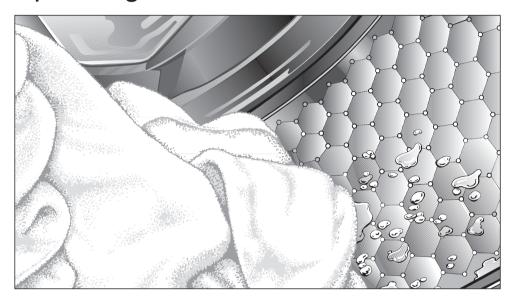


Operating instructions



for Washing machine W 5964 WPS

To avoid the risk of accidents or damage to the machine it is **essential** to read these instructions before it is installed and used for the first time. en - GB

M.-Nr. 09 312 510

Caring for our environment

Disposal of the packing material

The transport and protective packing has been selected from materials which are environmentally friendly for disposal and should be recycled.

Ensure that any plastic wrappings, bags etc. are disposed of safely and kept out of the reach of babies and young children. Danger of suffocation!

Disposal of your old machine

Electrical and electronic machines often contain materials which, if handled or disposed of incorrectly, could be potentially hazardous to human health and to the environment. They are, however, essential for the correct functioning of your machine. Please do not therefore dispose of it with your household waste.



Please dispose of it at your local community waste collection / recycling centre or contact your Dealer for advice. Ensure that it presents no danger to children while being stored for disposal.

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This washing machine conforms to current safety requirements. Inappropriate use can, however, lead to personal injury and damage to property.

To avoid the risk of accidents and damage to the washing machine, please read these instructions carefully before using it for the first time. They contain important information on its installation, safety, use and maintenance.

Keep these instructions in a safe place and ensure that new users are familiar with the content. Pass them on to any future owner.

Correct application

- This washing machine is not designed for commercial use. It is intended for use in domestic households and in similar working and residential environments.
- The washing machine is not intended for outdoor use.
- It must only be used as a domestic appliance to wash items which are specified by the manufacturer as being washable on the care label.

Any other usage is not supported by the manufacturer and could be dangerous. Miele cannot be held liable for damage resulting from incorrect or improper use or operation of the washing machine.

The washing machine can only be used by people with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, if they are supervised whilst using it or have been shown how to use it in a safe way and understand the hazards involved.

Safety with children

- Children 8 years and older may use, clean or maintain the washing machine without supervision only if they have been shown how to do so in a safe way and understand the hazards involved.
- Children under 8 years of age must be kept away from the machine unless they are constantly supervised.
- The washing machine is not a toy! To prevent the risk of injury, do not allow children to play with it or near it, or to play with the controls.
- For machines with a 'porthole' door, remember that the porthole glass will be hot when washing at high temperatures

 Do not let children touch it.

Technical safety

▶ Before setting up the washing machine, check it for any externally visible damage.

Do not install or use a damaged washing machine.

- ▶ Before connecting the washing machine, ensure that the connection data on the data plate (voltage and frequency) match the mains electricity supply. If in any doubt, consult a qualified electrician.
- The electrical safety of this washing machine can only be guaranteed when correctly earthed. It is most important that this basic safety requirement is observed and regularly tested, and where there is any doubt the household wiring system should be inspected by a qualified electrician. The manufacturer cannot be held liable for the consequences of an inadequate earthing system (e.g. electric shock).
- Do not connect the washing machine to the mains electricity supply by an extension lead. Extension leads do not guarantee the required safety of the machine (e.g. danger of overheating).
- Faulty components must only be replaced by genuine Miele original spare parts. Only when these parts are fitted can the safety standards of the machine be guaranteed.

- Unauthorised repairs could result in unforeseen dangers for the user, for which Miele cannot accept liability. Repairs should only be undertaken by a Miele approved service technician.
- If the connection cable is faulty it must only be replaced by a Miele approved service technician to protect the user from danger.
- The machine must be isolated from the electricity supply in the event of a fault and during installation, maintenance and repair work.
- The Miele "Water protection system" protects from water damage provided the following conditions have been met:
- the machine is correctly plumbed in and connected to the electricity supply.
- if a fault has been identified, the machine must be examined by a competent person before further use, and repaired if necessary.
- In areas which may be subject to infestation by cockroaches or other vermin, pay particular attention to keeping the machine and its surroundings in a clean condition at all times. Any damage which may be caused by cockroaches or other vermin will not be covered by the guarantee.
- This machine must not be used in a non-stationary location (e.g. on a ship).
- Do not make any alterations to the washing machine, unless authorised to do so by Miele.

Correct use

- Do not install your washing machine in rooms where temperatures below freezing may occur. Frozen hoses may burst or split. The reliability of the electronic control unit may be impaired at temperatures below freezing point.
- ▶ Before using the washing machine for the first time, check that the transit bars at the rear of the machine have been removed (see section on "Installation and connection"). During spinning, a transit bar which is still in place may result in damage to both the machine and adjacent furniture or appliances.
- Turn off the stopcock if the machine is to be left for any length of time (e.g. holiday), especially if there is no floor drain (gully) in the immediate vicinity.
- Flooding danger.
- If hooking the drain hose into a wash basin, check that the water can drain off quickly enough to prevent the sink from overflowing. Make sure the drain hose is secure, so that the force of the water flowing out of the hose does not dislodge it.
- Take care to ensure that foreign objects (e.g. nails, pins, coins, paper clips) do not find their way into the machine with the laundry. These may damage components of the machine (e.g. suds container, drum), which in turn can result in damage to the laundry.
- ➤ Take care when opening the drum door after using the steam function. Danger of burning due to escaping steam and the high temperature of the surface of the drum as well as the porthole glass. Stand back away from the machine and wait until the steam has dissipated.

- If the correct amount of detergent is dispensed, the machine should not need to be descaled. If, however, you do wish to descale the machine only use proprietary non-corrosive descaling agents and strictly observe the instructions on the packaging. A special descaling agent is available to order from the Miele Spare Parts Department or via the internet on www.miele-shop.com.
- Textiles which have been pre-treated in solvent based cleaning agents must be thoroughly rinsed in clean water before being washed in the machine.
- Do not use solvent based cleaning agents, e.g. those containing benzine, in this machine, as this may result in damage to component parts and create toxic fumes. Such agents also pose a fire and explosion hazard.
- Do not use solvent based cleaning agents, e.g. those containing benzine, to clean the outside surfaces of this machine. They can cause damage to plastic surfaces.
- Only use dyes specified by the manufacturer as being suitable for use in a domestic washing machine. Always observe the manufacturer's instructions carefully.
- Colour run and dye removers contain sulphur compounds which can cause damage such as corrosion. Do not use these products in this machine.
- If detergent comes into contact with the eyes, rinse them thoroughly with lukewarm water immediately. If swallowed, seek medical assistance immediately and retain the packaging or label for reference. Those with skin problems or sensitive skin should avoid their skin coming into contact with detergent.

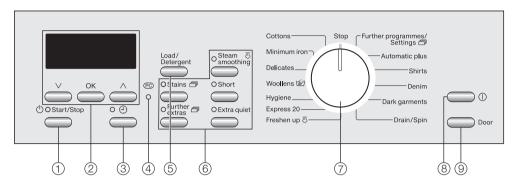
Accessories

Accessory parts may only be fitted when expressly approved by Miele. If other parts are used, guarantee, performance and product liability claims will be invalidated.

Miele cannot be held liable for damage caused by non-compliance with these Warning and Safety instructions.

Operating the washing machine

Control panel



1 Start/Stop button

For starting the programme selected and cancelling a programme once it has started.

- ② Display with ∨, OK and ∧ buttons See the following page for more information.
- ③ button For selecting delay start.

4 PC/Optical interface

This is used by service technicians to run diagnostic checks on your machine and can also be used to update programming data in the future.

5 Load/Detergent button

For calling up the load size or the recommended amount of detergent, and for calibrating the load size sensor to zero.

Extra option buttons with indicator lights

Various extra options can be added to the washing programmes.

7 Programme selector

For selecting a programme. The programme selector can be turned clockwise or anti-clockwise.

® (1) button

For switching the washing machine on and off.

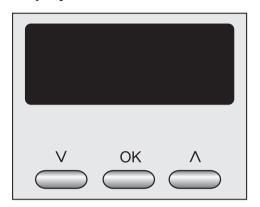
To save energy, the washing machine will switch itself off automatically 15 minutes after the end of the programme/anti-crease phase or after being switched on if no other selection is made.

Door button

Opens the machine door.

Operating the washing machine

Display



The display is operated using the \vee , **OK** and \wedge buttons.

- Press the V button to move down to the next text or to decrease the value highlighted in the display.
- Press the ∧ button to move up to the next text or to increase the value highlighted in the display.
- Press the **OK** button to confirm the value highlighted in the display.

Programme selection examples

To decrease or increase a value



Press the \vee button to decrease the temperature and the \wedge button to increase the temperature.

Multiple option selection

If a value is selected there will be a tick $\boxed{\mathbf{v}}$ next to it.



Press the \vee or \wedge button to scroll down or up the options in the display. Press the **OK** button to select the highlighted value. You can now select the next value, if you wish.

Single option selection

Here one of the values is always selected. A tick \checkmark will appear next to the one currently selected. The other values are deselected automatically.



Press the \vee or \wedge button to scroll down or up the options in the display. Press the **OK** button to select the highlighted value.

To come out of a sub-menu

Select Back to come out of the sub-menu or wait for approx. 15 seconds and the display will return to the programme menu automatically.

Operating the washing machine

The following are selected via the display

- wash temperature
- final spin speed
- the soak time
- delay start
- cancellation of a programme
- safety lock

The following are selected via Further programmes/Settings

- Steam care
- Sportswear
- Trainers
- Outerwear
- Proofing
- Soft toys
- First wash
- Silks M
- Pillows
- Curtains
- Separate rinse
- Starch

Optional programme packages

Additional programme packages (containing a number of individual programmes) are available for downloading into your machine.

These have to be downloaded by a Miele service engineer.

The following programme packages can be downloaded into your machine if they were not supplied with your machine ex-works (depending on model):

- Nursery
- Fco
- Home XL
- Hygiene & kids
- Medic
- The new programmes can then be selected by turning the programme selector to Further programmes/ Settings .

Before using for the first time

Preparing the washing machine

Before using the machine for the first time ensure that it is correctly installed and connected. See "Installation and connection". Also check that the drain filter is securely tightened to prevent the risk of water leaks during use.

This washing machine has undergone a complete functional test at the factory and there will be some residual water in the drum from this process.

Preparing the washing machine for use is done in six stages. The washing machine guides you automatically through steps **1.** to **5.**

1. Welcome screen

■ Press the ① button.

The welcome screen will appear in the display for 3 seconds. The display for setting the language will then appear.

The welcome screen will appear in the display every time the washing machine is switched on until a programme lasting longer than 1 hour has been completed.

2. Set the language

You will be asked to select the language you require for the display. It is possible to select another language at any time via *Further programmes/*Settings in the Settings sub-menu.



■ Press the ∨ and ∧ buttons to scroll through the options until the language that you want is highlighted. Press the **OK** button to confirm your selection.

3. Set the time of day

The display for setting the time will then appear.



- Press the ∨ button to decrease or the ∧ button to increase the hour.
- Confirm the hour selected with the **OK** button. Then do the same to set the minutes.

Before using for the first time

4. Reminder to remove transit bars

To avoid the risk of damage, the transit bars must be removed before the machine is used for the first time. See "Installation and connection" for instructions on how to do this.

After removing the transit bars (if this has not already been done by your fitter) press the **OK** button.

5. Continue preparing the washing machine for use as described in the Operating instruction manual

An initial wash programme now has to be carried out in order to complete the preparation process.

Confirm the message by pressing the OK button.

Your machine is now ready for the first programme to be run.



6. Run your first programme

The washing machine has a sensor which measures the amount of laundry in the drum. This determines the amount of detergent required which appears as a recommendation in the display. To enable the load size sensor to function correctly, you must first run a *Cottons 60°C* programme without any laundry and without detergent.

- Open the stopcock.
- Turn the programme selector to *Cottons*.



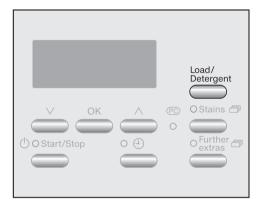
- Press the *Start/Stop* button.
- At the end of the programme switch the machine off.

The washing machine is now ready for use.

Calibrating the load sensor to zero

After running the first programme, the load sensor has to be calibrated to zero as you would with bathroom scales.

- Switch on the machine.
- Open the drum door.
- Turn the programme selector to *Cottons*.



■ Press and hold the *Load/Detergent* button pressed in until the following message appears in the display:



■ Switch off the washing machine.

Washing environmentally and economically

Energy and water consumption

- Water consumption and energy usage are determined by the size of the load.
 - To make the most out of your machine, load the maximum dry load for the programme you are using.
- When smaller amounts of laundry are washed, the automatic load recognition system will reduce the amount of water, time and energy used. This may mean that the time left shown in the display is adjusted during the course of the wash programme.
- Use the Express 20 programme for small loads.
- Modern detergents make it possible to wash at lower temperatures (e.g 20°C). Washing using lower temperature settings will save energy.
- To maintain the hygiene of the washing machine, carry out a hot wash (60°C or above) using powder detergent at regular intervals. The Hygiene Info message will appear in the display to remind you to carry out a hot wash.

Detergent

- Do not exceed the amounts of detergent recommended by the manufacturer on the packaging.
- Adjust the dosage to the degree of soiling of the laundry.
- Reduce the amount of detergent for smaller loads. Use the Load/ Detergent button.

Choosing the correct Extra option (Short, Soak, Pre-wash)

Select:

- A wash programme together with the Short extra option for light to normal soiling where there are no obvious marks.
- A wash programme without any extra options <u>for normal to heavy soiling</u> with visible staining.
- A wash programme together with the Soak extra option for very heavily soiled laundry.
- The *Pre-wash* extra option <u>for laundry</u> with large amounts of dirt (e.g. dust, sand).

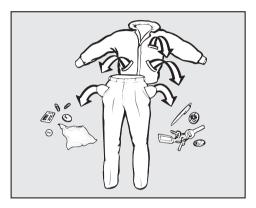
When drying with a tumble dryer

Selecting the highest possible spin speed for the wash programme will save energy when drying in a tumble dryer afterwards.

Brief instructions

The headings numbered **1**, **2**, **3**, . . . show the operating sequence and can be used as brief instructions.

Sort the laundry



■ Empty all pockets.

Foreign objects (e.g. nails, coins, paper clips, etc.) can cause damage to garments and components in the machine.

Badly soiled areas, stains etc. should be cleaned as soon as possible, preferably whilst still fresh. Spillages should be carefully dabbed off using a soft colourfast cloth. Do not rub!

Badly soiled areas can be pre-treated with liquid detergent, stain removers etc. first, following the manufacturer's instructions. With particularly stubborn stains ask your dry cleaner for advice.

If you use a solvent-based cleaning agent (e.g. one containing benzene) to pre-treat a stain, make sure that any plastic parts (e.g. buttons) are protected, and that the cleaning agent is rinsed off before washing the garment in the machine.

⚠ Do not use solvent-based cleaning agents in or on this machine.

Sort the laundry by colour and by care label. Most garments have a textile care label in the collar or side seam.

Dark textiles often contain excess dye and should be washed separately several times before being included in a mixed load. Always wash whites and coloureds separately.

- Curtains: Remove lead weights first or place in a laundry bag.
- Underwiring and collar stiffeners:
 Any loose wiring in bras, shirt collar stiffeners, etc. should be removed or sewn in.
- Knitted garments, trousers and jeans, T-shirts and sweat shirts: Turn inside out, if recommended by the manufacturer.
- Close any zips, fasten hooks and eyes etc before washing.
- Fasten duvet covers etc. to prevent small items from being rolled up inside them.

Do not wash any items in this machine which are specified by the manufacturer as **not washable** on the care label. (**X** symbol)

2 Switch on the washing machine

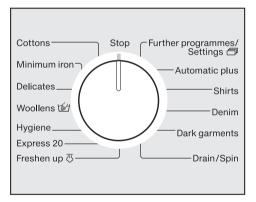
The interior drum lighting will come on.

The drum lighting will go out automatically after five minutes. Press the *Door* button to switch the drum lighting back on again.

All the programme buttons will come on, and the display will ask you to select a programme.

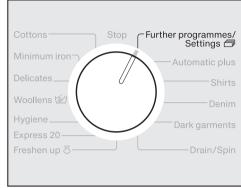
Select a programme

Via the programme selector:



■ Turn the programme selector to the required programme.

Via the programme selector at the Further programmes/Settings position



■ When you turn the programme selector to *Further programmes/ Settings* , these will appear in the display.



■ Press the V or A button to scroll through the options until the programme you want is highlighted and confirm your selection by pressing the **OK** button.

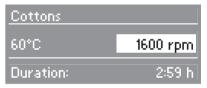
The programme selected will appear in the display.

Select a temperature / spin speed

If required, you can change the suggested temperature and/or spin speed within a given range.

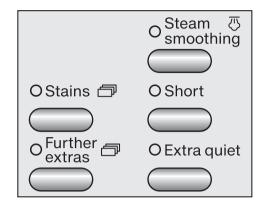


- Press the V or A button to alter the temperature.
- By pressing the **OK** button you switch to changing the spin speed and back again.



■ Press the V or A button to alter the spin speed.

Select an extra option(s)



- Select any extra options by pressing the appropriate button. The relevant indicator light will come on to show which extra option has been selected.
- Press the Further extras button to select the following extra options (depending on the programme selected): Water plus, Extra rinse, Pre-wash, Soak and Rinse hold.

Not all the extra options are suitable for use with every programme.

You can only select extra options which are compatible with the programme being used.

See "Extra options" for more information.

6 Load the drum

■ Press the *Door* button to open the drum door.

The load size indicator display will appear.

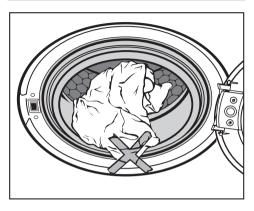


The display shows the amount of laundry loaded in the drum as a % (in 25% steps) of the maximum load permissible for the programme selected.

Unfold the laundry and load loosely into the drum. Mixing both large and small items gives better wash results and also helps distribute the load evenly during spinning.

The most efficient use of energy and water is achieved when a full load is washed. However, do not overload as this causes creases and reduces cleaning efficiency.

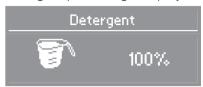
Make sure that no items are caught between the drum door and seal.



■ Shut the door with a gentle swing.

Add detergent

When the door is closed, the load size indicator will be replaced with the detergent percentage display.



The percentage shown relates to the amount of detergent recommended by the manufacturer on the packaging.

- 40% = Add slightly less than half the amount recommended
- 50% = Add half the amount recommended
- 60% = Add slightly more than half the amount recommended
- 75% = Add three quarters of the amount recommended
- 100% = Add the full amount of detergent recommended

You also need to take the level of soiling and water hardness into account.

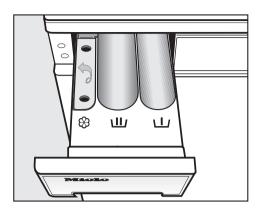
It is important to dispense the correct amount, because

too little detergent results in:

- Laundry not getting properly clean and with time it may become grey and hard to the touch.
- Greasy particles clinging to laundry.
- Limescale deposits on the heater elements.

too much detergent results in:

- Excessive foam which causes a low level of agitation and poor wash, rinse and spin results.
- High water consumption (an additional rinse cycle will automatically switch in).
- A burden to the environment.



■ Pull out the detergent drawer and add detergent to the compartments as follows:

Ш

Detergent for the pre-wash (divide the total recommended amount as follows: add $^{1}/_{3}$ to compartment \coprod and $^{2}/_{3}$ to compartment \coprod)

Ш

Detergent for the main wash, including Soak if selected

88

Fabric conditioner or liquid starch

■ Close the detergent drawer.

See "Detergent" for further information.

3 Select Delay start (if required)

■ Press the ⊕ button and set the time you wish the programme to end at.

See "Delay start" for more information.

Start the programme

■ Press the flashing *Start/Stop* button.

If a delay start time has been set, then this will count down in the display. At the end of the delay start time or immediately after the programme has started (if no delay start time has been selected) the estimated programme duration will appear in the display. During the first 8 minutes the machine measures how much water is being absorbed by the laundry. The programme duration may be longer or shorter depending on this absorbency rate.

The programme sequence is also shown in the display. The washing machine lets you know which section of the programme has been reached.

The drum lighting switches off once the programme has started.

Programme end - unload the drum

In the anti-crease phase after the programme has finished, the following will appear alternately in the display:



and

Programme finished Unload the drum before switching off

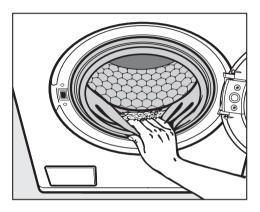
Caution. After using the steam function, there is **danger of burning** due to escaping steam and the high temperature of the surface of the drum as well as the porthole glass. Stand back away from the machine and wait until the steam has dissipated.

■ Press the *Door* button to open the drum door.

The machine will switch off automatically 15 minutes after the end of the anti-crease phase. You will need to press the ① button to switch it back on again.

■ Remove the laundry.

Check that all items have been removed from the drum. Items left in the drum could discolour other items in the next wash or become discoloured themselves.



Check the folds in the door seal for any small articles, e.g. buttons, which might be lodged there.

Important

Always remove the laundry before switching the machine off. This is important to ensure that the load size indicator works correctly.

- Turn the programme selector to the *Stop* position.
- Switch the machine off with the ① button.
- Close the drum door. Otherwise there is the danger of objects being placed inadvertently in the drum. If these remained unnoticed and were washed in the next load, they could damage the laundry.

Extra options are selected or deselected by pressing the appropriate button.

Steam smoothing

At the end of the programme, the laundry is dampened with steam in order to reduce creasing. The maximum load is 2.0 kg, as smaller loads give a better result.

Stains 🗇

There is a choice of various types of stains for achieving the optimum wash result with stain removal. Extra options will be added to the wash programme automatically, depending on the type of stain selected. With some stains, a tip about pre-treating the stain will appear in the display. You can select a maximum of three stains with each wash programme.

If the "Short" extra option was selected previously, it will be deselected automatically.

Press the *Stains* button again to come out of the *Stains* sub-menu.

Short

For light to normal soiling with no visible staining.

The duration of the main wash is reduced.

Extra quiet

If using your washing machine during quiet periods, you can reduce the noise levels even more.

If the *Extra quiet* extra option is selected, the machine will activate the *Rinse hold* extra option and not spin. The programme duration is longer.

To deactivate Rinse hold



■ Press the V or A button until Rinse hold is highlighted and deactivate it with the **OK** button.

The following will appear in the display:



By using Delay start you can make sure the final spin occurs outside quiet periods in the home.

Extra options

Further extras

The Further extras sub-menu will open in the display.

Press the *Further extras* button again to come out of the *Further extras* sub-menu.

Water plus

The water level in the main wash and the rinses will be increased.

Extra rinse

An additional rinse cycle is carried out to achieve a better rinse result.

Pre-wash

For laundry with large amounts of dirt e.g. dust, sand.

Soak

For heavily soiled items with protein stains.

A duration of between 30 minutes and 6 hours can be chosen in 30 minute increments for the soak process.

- To select the soak duration



■ Press the ∨ or ∧ button until Soak is highlighted and confirm it with the OK button. You can now use the display to select the soak duration you require.



- Use the V or A button to select the soak duration you want and confirm it with the **OK** button.
- To delete the soak duration
- Press the Further extras 🗇 button.



■ Press the V or A button until Soak is highlighted and deselect it with the OK button.

Rinse hold

The laundry will not be spun and will remain suspended in the final rinse water. This reduces creasing if the laundry is not going to be removed from the drum immediately after the end of the programme.

The following extra options can be selected in addition to the programme:

programmer								_	
Steam smoothing Extra allies Pre-mash sooth									
1301	THING!		\ \(\text{or} \)	72	1			2	
Cottons		•	•	•	•	•	•	•	•
Minimum iron		•	•	•	•	•	•	•	•
Delicates		•	•	•			•	•	•
Woollens 🐿				٠					•
Hygiene		•		٠	•	•	•	•	•
Express 20	•		• 1)	٠	•	•			•
Automatic plus		•		٠					•
Shirts	•	•	•	٠	•	•	•	•	•
Denim	•	•	•	٠			•	•	•
Dark garments	•	•	•	٠			•	•	•
Sportswear		•	•	٠	•	•	•	•	•
Trainers							• 2)		•
Outerwear		•	•	•	•	•	•	•	•
Proofing				٠					•
Soft toys		•		٠					•
First wash				٠	•	•			•
Silks 📆				•		•			•
Pillows		•		•	•	•			•
Curtains		•		•	•	•	_ 2)		•
Separate rinse				•					•
Starch									•

¹⁾ This extra option is activated automatically but can be deselected

²⁾ This extra option is activated automatically and cannot be deselected

Spinning

Final spin speed

Programme	rpm
Cottons	1600
Minimum iron	1200
Delicates	600
Woollens 📆	1200
Hygiene	1600
Express 20	1600
Freshen up	_
Automatic plus	1200
Shirts	600
Denim	900
Dark garments	1200
Drain / Spin	1600
Steam care	_
Sportswear	1200
Trainers	1000
Outerwear	800
Proofing	1000
Soft toys	900
First wash	1200
Silks 📆	600
Pillows	1200
Curtains	600
Separate rinse	1600
Starch	1600

You can reduce the final spin speed. However, you cannot select a final spin speed higher than that shown in the chart above.

Rinse and interim spin

There is a spin after the main wash and between the rinses. A reduction in the final spin speed will also reduce the interim spin speed. In some programmes, an additional rinse is introduced if a spin speed of less than 700 rpm is selected.

To omit the final spin (Rinse hold)

- Press the *Further extras* button and select the *Rinse hold* option.
- To start the final spin and end the programme:

The washing machine will display the maximum spin speed possible. You can use the V button to select a lower spin speed. Start the final spin by pressing the *Start/Stop* button.

To end the programme without the final spin:

Press the *Door* button. The water will drain away. Press the *Door* button again to open the door.

To omit rinse and interim spin and the final spin (No spin)

■ Select No ⑤.

The laundry is not spun after the final rinse. The water will drain away and the machine will go straight into the anti-crease stage. With some programmes an additional rinse is introduced if this setting is selected.

With delay start you can choose when you want the programme to end. The start of a programme can be delayed from 15 minutes up to a maximum of 24 hours, allowing you to make use of night-time economy electricity rates, for example.

The current time of day needs to have been set for delay start to work correctly.

To select delay start

Select the programme you want and then press the ⊕ button.

The display shows:

Delay start	8:20
Start time	8:20
Finish time	11:19

2 Press the ∧ button to select the time you want the programme to end at.

The first press on the button will adjust the programme end time to the next 15, 30, 45 minutes or full hour. Each subsequent press on the button will delay the programme end time by 15 minutes.

Delay start	8:20
Start time	15:01
Finish time	18:00

- **3** Confirm your selection by pressing the **OK** button.
- 4 Press the Start/Stop button.

The display will show the hours and minutes remaining until the start of the programme.

To change delay start

You can select a later or earlier programme end time subsequently, if you wish.

- Press the (1) button.
- Use the ∨ or ∧ button to change the programme end time.
- Confirm your selection by pressing the **OK** button.

To cancel delay start

■ Press the *Start/Stop* button.

The following will appear in the display:



- Confirm your selection by pressing the **OK** button.
- Now you can select a different programme, or
- press the *Start/Stop* button to start the programme straight away.

The actual load size can only be determined accurately by the machine once the programme has started. The programme end time may, therefore, be a bit later or earlier than first indicated.

Please refer to the separate booklet for information on programmes available as additional programme packages.

Cottons 95	60 40 30 *	cold to 90°C	Max. load 8.0 kg		
Use for	Cotton, linen or cotton mix fabrics, e.g. table linen, towelling, underwear, T-shirts etc.				
Note	The 60°/40°C programmes differ from the Eco ⁶⁰ /Eco ⁴⁰ programmes as follows: - Shorter programme duration - Longer temperature holding times - Higher energy consumption Where particularly high levels of hygiene are required please select a temperature of 60°C or higher.				
Cottons		Eco ⁶⁰ /Eco ⁴⁰	Max. load 8.0 kg		
Use for	Normally soiled c	otton garments			
Note	water consump - With Eco ⁶⁰ the than 60°C althor	are the most efficient in terotion for washing cottons. actual wash temperature rough the wash performance of the cottons 60°C programme.	eached will be lower		
Note for test	institutes:				

The test programme conforms to EN 60456 and the energy label with Directive 1061/2010.

Minimum iro	n \60\50\40\30*	cold to 60°C	Max. load 3.5 kg		
Use for		and easy care cotton. If fare fibres it is advisable to tion."	0		
Note	Reduce the spin speed for fabrics which crease easily.				
Delicates 60 50 40 30 40 30 * cold to 60°C Max. load 2.5 kg					
Use for	Delicate garments made of synthetic fibre, mixed fibre, rayon and easy care cotton.				
Note	Deselect the spin for ite	ems which crease easily.			

Woollens 🔟	40 30 *	cold to 40°C	Max. load 2.0 kg	
Use for		r hand-washable wool o s not specify a temperat		
Note	Reduce the spin spe	ed for items which crea	ise easily.	
Hygiene		30°C to 90°C	Max. load 7.0 kg	
Use for	skin, e.g. underwear	ric which have been in a , nappies, towelling, be here high standards of	d linen, pillow and	
Notes	 For optimum hygiene results select a temperature of 60°C or above. Observe the manufacturer's care label. 			
Express 20	10 30 *	cold to 40°C	Max. load 3.5 kg	
Use for	Cotton and minimum iron garments that have hardly been worn or are only very lightly soiled.			
Note	The Short extra optio	n will be activated auto	matically.	
Freshen up			Max. load 1.0 kg	
Use for	Dry, clean garments,	which are slightly crea	sed.	
Notes	Smaller loads give a better result.			
	 Remove garments as soon as the programme has finished and then tumble dry using the Smoothing or Gentle smoothing programme or place on a hanger to dry. 			
Automatic pl	us 40 30 40 30 *	cold to 40°C	Max. load 5.0 kg	
Use for	<u> </u>	ents suitable for the <i>Co</i> ort according to colour.	ttons and Minimum	
Note	The wash parameters (e.g. water level, wash rhythm and spin speed) are adjusted automatically in this programme to ensure the best possible care and wash result for each item.			

^{*} Please note that the "buckets" represent garment care label symbols. See "Garment care label symbols".

Shirts	cold to 60°C	Max. load 2.0 kg
Notes	 Pre-treat collars and cuffs if necessary. Wash silk garments in the Silks ₩ progr 	amme.
Denim	cold to 60°C	Max. load 3.0 kg
Notes	 Wash denim inside out. Denim often contains excess dye and mafew washes. Wash light and dark coloure 	
Dark garmen	ts cold to 60°C	Max. load 3.0 kg
Use for	Black and dark garments made from cotton	or mixed fibre.
Note	Wash inside out.	
Drain / Spin		
Notes	Drain only: Select No (No spin).Make sure you select the appropriate spin	in speed.
Steam care		Max. load 2.0 kg
Use for	Reducing the amount of creasing in damp, spun garments.	freshly washed and
Notes	 5-6 shirts make up a load of approx. 2.0 Smaller loads give a better result. Remove garments as soon as the prograthen tumble dry using the Smoothing or 0 programme or place on a hanger to dry. 	mme has finished and
Sportswear	cold to 60°C	Max. load 3.0 kg
Use for	Sportswear such as singlets and leggings a and fleece garments.	as well as microfibre
Notes	Do not use fabric conditioner.Observe the manufacturer's care label.	

Trainers	cold to 40°C	Max. 2 pairs of shoes		
Use for	Sports shoes only (do not use for leather shoes)			
Notes	Observe the manufacturer's care label.	- Observe the manufacturer's care label.		
	- Remove coarse soiling with a brush befo	ore washing.		
	 Fasten any velco fasteners. 			
	 Do not use fabric conditioner. 			
	 A pre-rinse without detergent is carried remove loose dirt. 	out automatically to		
	 Use a drying basket if drying in a tumble 	e dryer.		
Outerwear	cold to 40°C	Max. load 2.5 kg		
Use for	Outerwear made from membrane fabrics s SYMPATEX®, WINDSTOPPER® etc.	euch as Gore-Tex [®] ,		
Notes	 Zip up jackets before washing. 	Zip up jackets before washing.		
	 Do not use fabric conditioner. 			
	<u> </u>	If wished these garments can also be re-proofed using the <i>Proofing</i> programme. Proofing should not be done every time the garment is washed.		
Proofing	40°C	Max. load 2.5 kg		
Use for	Treating microfibre fabrics, skiwear, and tamainly synthetic fibres to provide a water a			
Notes	 The items should be freshly laundered a proofing. 	and spun or dried before		
	 For best results, the items should be heat either in a tumble dryer or by ironing. 	at-treated afterwards,		
Soft toys	cold to 40°C	Max. load 1.0 kg		
Use for	Soft toys, specified as machine-washable	by the manufacturer.		
Note	Do not wash soft toys stuffed with straw.			

First wash	cold to 40°C	Max. load 3.0 kg
Use for	New items made of cotton, towelling and polyester fabric.	
Note	Use this programme to wash any manufacturing residues out of new items.	
Silks 🖫	cold to 30°C	Max. load 1.0 kg
Use for	Silks and other handwashable fabrics with no wool content.	
Note	Place tights, bras etc. in a washing bag.	
Pillows	cold to 90°C	2 pillows (40 x 80 cm) or 1 pillow (80 x 80 cm)
Use for	Washable pillows with feather, down or sy	nthetic fillings.
Note	Please observe the instructions on the wash care label.	
Curtains	cold to 40°C	Max. load 2.0 kg
Use for	Curtains, including net curtains, specified as machine-washable by the manufacturer.	
Notes	 A pre-rinse without detergent is carried out automatically to remove dust. For curtains which crease easily, reduce the final spin speed or deselect the spin. Remove weights from curtains. 	
Separate rinse Max. Ioa		Max. load 7.0 kg
Use for	Rinsing handwashed items.	
Note	Reduce the spin speed for fabrics which crease easily.	
Starch Max. load 7.0 kg		
Use for	Starching table cloths, serviettes and wor	kwear
Notes	 Reduce the spin speed for fabrics which crease easily. The laundry should be washed but not treated with fabric conditioner. 	

Garment care label symbols

	Washing		
The figure quoted in the bucket is the maximum temperature the garment can be washed at. The number of bars under the symbol indicates the level of agitation permitted.			
95	No bar under the symbol: = normal agitation		
60	One bar under the symbol: = reduced agitation		
30	Two bars under the symbol: = much reduced agitation		
	Hand wash (if no temperature is specified use the lowest temperature or cold)		
M	Do not wash		

Drying			
The number of dots indicates the drying temperature			
<u> </u>	Normal temperature		
0	Low temperature		

Ironing					
	The number of dots indicates the ironing temperature				
a	Hot iron (max sole plate temp. approx. 200°C)				
a	Medium hot iron (max sole plate temp. approx. 150°C)				
A	Cool iron (max sole plate temp. approx. 110°C). Do not steam iron garments carrying this symbol.				
×	Do not iron				

Professional cleaning				
(F) (P)	Dry clean only. The letters indicate the type of cleaning agent required.			
w	Professional Wet Clean only			
\otimes	Do not dry clean			

Bleaching				
Δ	Any oxidising bleaching agent can be used			
	Only use an oxygen based bleach or a non-chlorine bleach			
*	Do not bleach			

Programme sequence

	Main wash Rinses Spinning					
	Water level	Wash rhythm	Water level	Rinses	Interim spin	Final spin
Cottons	لسيا	(A)	<u></u>	2-4 ¹⁾²⁾	✓	√
Minimum iron	<u></u>	©		2-3 ³⁾	>	√
Woollens 📆	<u></u>	F		2	✓	√
Automatic plus	<u></u>	ABC		2-3 ³⁾	✓	√
Shirts		©		2	_	√
Express 20	<u></u>	B	لسيا	1-3 ³⁾	>	√
Dark garments	<u></u>	В	لسيا	3-4 ³⁾	>	√
Delicates		D		3	_	√
Denim	<u> </u>	©		3	_	√
Sportswear	Lund	©	لسيا	2-3 ³⁾	√	√
Trainers ⁶⁾		E	<u></u>	2	_	√
Outerwear		D		3	J ⁴⁾	√
Proofing	<u></u>	D	1	_	_	✓
Soft toys		©	<u></u>	3	✓	√
Hygiene	<u></u>	В	<u></u>	3-4 ²⁾	✓	√
First wash	لسيا	В	<u></u>	2-3 ³⁾	√	√
Silks 📆		F		2	_	√
Pillows	<u> </u>	D		3	_	√
Curtains ⁶⁾	<u> </u>	D	لسيا	3	_	√
Separate rinse	_	_		2	_	√
Starch	<u> </u>	©	_	_	_	√
Drain / Spin	_	_	_	_	_	√
Please see next page for description of the symbols						

Programme sequence

= I ow water level

= Medium water level

= High water level

A = Intensive rhythm

B = Normal rhythm

© = Gentle rhythm

(D) = Sensitive rhythm

E = Ultra sensitive rhythm

(F) = Handwash rhythm

This machine has fully electronic controls with automatic load recognition. It takes in the right amount of water required for the programme depending on the amount of laundry and its absorbency rate. This means that programme cycles and durations can vary.

The programme sequences outlined in the chart are based on the basic programme with a full load. Extra options which can be selected have not been taken into account.

The display shows the stage the programme has reached.

Special features in the programme sequences:

Anti-crease:

At the end of every programme, with the exception of the Woollens programme, the drum continues to turn at intervals for up to 30 minutes to help prevent creasing.

The door can be opened and laundry removed at any time during the anti-crease phase.

- A second rinse is carried out when a temperature between 60°C and 90°C has been selected. A third rinse is carried out when a temperature below 60°C is selected.
- 2) A third or fourth rinse is carried out if:
- there is too much foam in the drum
- a spin speed lower than 700 rpm has been selected
- The spin speed has been deselected.
- 3) A third rinse is carried out if:
- The spin has been deselected.
- 4) In the *Outerwear* programme, laundry is only spun after the main wash.
- 5) Run-up to spin: A run-up to spin is carried out before the wash process begins, to deflate down-filled items. Subsequent water intake for the main wash is through compartment **!!!**.
- 6) <u>Pre-rinse:</u> A pre-rinse <u>without</u> detergent is carried out automatically to remove dust.

Changing the programme sequence

Cancelling a programme

You can cancel a programme at any time after it has started.

■ Press the *Start/Stop* button.



■ Press the **OK** button.

The suds will be pumped away.

If you want to remove the laundry:

■ Press the *Door* button.

If you want to select a different programme:

- Switch the machine off with the (1) button.
- Switch the machine back on again.
- Check that there is still detergent in the detergent drawer. Add detergent, if necessary.
- Select and start a new programme.

Interrupting a programme

Switch the machine off with the ① button.

To continue with the same programme:

Switch the machine back on with the ① button.

Changing a programme

After the start of a programme it is no longer possible to select a different programme.

Temperature

It is possible to select a different temperature up to 5 minutes after the programme has started.

Spin speed

It is possible to change the spin speed up until the final spin begins.

Extra options

With the exception of the *Express 20* programme, it is possible to select or deselect the *Short* and *Water plus* extra options up to 5 minutes after the programme has started.

It is not possible to make any changes if the safety lock has been activated.

Changing the programme sequence

Adding or removing laundry after a programme has started

- Press the *Door* button to open the drum door.
- Add or remove items.
- Close the drum door.

The programme will continue automatically.

Please note:

Once a programme has started the machine cannot recognise any adjustment to the load.

For this reason, if laundry is added or removed after the start of a programme, the machine will always complete the programme cycle assuming a full load which can lead to a change in the programme duration shown in the display.

The door cannot be opened, if:

- the suds temperature is above **55°C**.
- the water is above a certain level.
- the programme has reached the Final spin stage.

If you press the *Door* button when the above conditions are present, the following will appear in the display:

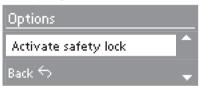
Door locked

Safety lock

The safety lock prevents the machine from being opened or the programme cancelled during a wash programme.

To activate the safety lock

■ Press the *Start/Stop* button in after the programme has started.



■ Press the ∨ button until *Activate* safety lock is highlighted and confirm by pressing the **OK** button.

The following will appear in the display:



The safety lock is now activated. It is deactivated automatically at the end of the programme.

To deactivate the safety lock

■ Press the *Start/Stop* button.

The following will appear in the display:

Deactivate safety lock

■ Press the **OK** button. The following will appear in the display:

ரி Unlocked

Detergent

The correct detergent

All modern detergents produced for automatic washing machines are suitable.

Use dispensing aids, e.g. balls, if these are supplied with the detergent. Tablets are suitable for full loads, but note that it may be impractical to reduce tablets for smaller loads. Some tablets do not dissolve as rapidly as others, and may not be suitable for programmes with short durations.

Do not use biological detergents on silk as the enzymes may damage the silk. Instructions for use and recommended dosage amounts are given on the detergent packaging.

See "Optional accessories" at the end of this booklet for details of Miele branded care products including detergents and fabric conditioner.

- 1) Liquid detergent
 - For programmes with a pre-wash you will need to purchase a special container from the Miele Spare Parts Department which sits in the main wash compartment \coprod . Add liquid detergent to this container for the main wash and to compartment \coprod for the pre-wash
- 2) Use powder detergent
- * Specialist detergent
 Detergent designed specifically for the wash programme or type of fabric.
- ** Only use proofing agents containing fluorochemical compounds which are stated by the manufacturer as being "suitable for use on membrane textiles". **Do not use** proofing agents which contain paraffin. Add proofing agents to compartment \mathbb{\mathcal{B}}.

Detergent

	Universal detergent	Detergent for coloureds	Detergent for delicates	Specialist detergent*	Proofing agent**	Fabric conditioner
Cottons	X	X	-	_	_	X
Minimum iron	X	X	_	_	_	X
Delicates	X	X	X	_	_	X
Woollens 🔟	_	_	_	X	_	X
Hygiene ²⁾	X	_	_	_	_	X
Express 20 ¹⁾	X	X	_	_	_	Х
Automatic plus	X	X	-	_	_	X
Shirts	X	X	_	_	_	X
Denim ¹⁾	X	X	Х	_	_	Х
Dark garments ¹⁾	X	X	X	_	_	X
Sportswear ¹⁾	X	X	_	X	_	_
Trainers ¹⁾	_	X	_	_	_	_
Outerwear	_	_	X	X	_	_
Proofing	_	_	_	_	X	_
Soft toys ¹⁾	_	X	Χ	_	_	X
First wash	Х	X	_	_	_	X
Silks 🖫	-	_	-	X	_	X
Pillows ¹⁾	Х	X	Х	X	_	_
Curtains ²⁾	X	X	_	X	_	_
Starch	_	_	_	X	_	_

Detergent

The right amount to dispense will depend on the following:

- The soiling level of the load

Lightly soiled

No visible dirt or stains. Possibly slight body odour.

Normally soiled

Visibly dirty and/or just a few slight stains.

Heavily soiled

Visible dirt and stains and/or dried on soiling.

- The quantity of the laundry (add the recommended amount of detergent)
- The water hardness level.
 Check with your local water supplier if you do not know the hardness level in your area.

Water softeners

A water softener can be used to cut down on the use of detergents in hard water areas. Dispense according to the amount specified on the packaging. First add detergent and then the water softener

Miele branded water softening tablets are available from the Miele Spare Parts Department or via the internet on www.miele-shop.com.

Use a quantity of detergent as for soft water.

Washing with several components

If you wash using several components (e.g. special application detergents), we recommend always dispensing the agents into compartment \(\frac{\pmathbf{II}}{\pmathbf{I}}\) in the following order:

- 1. Detergent
- Water softeners
- 3. Stain remover

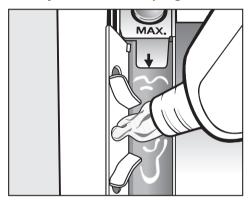
This way the agents are distributed more evenly.

Fabric conditioners and liquid starch

Fabric conditioners make garments soft to handle and help prevent static cling when tumble drying.

Starch stiffens and gives body to items of laundry, e.g. shirts, tablecloths and bed linen.

Automatic dispensing of fabric conditioner or liquid starch to laundry at the end of a programme



■ Add the fabric conditioner or liquid starch to compartment ⊗. **Do not** exceed the maximum level mark.

It will be dispensed automatically in the last rinse. At the end of the programme a small amount of water remains in the fabric conditioner compartment &.

If starching frequently, thoroughly clean the dispenser compartment, especially the siphon tube and fabric conditioner channel, regularly. See "Cleaning the detergent dispenser drawer". Do not use powder starch formulations or viscious liquid starch in the & compartment as it will clog up.

Adding fabric conditioner or starch separately

- Dispense in accordance with manufacturer's instructions on the packaging.
- Dispense liquids into the ⊗ compartment and powder or viscous formulations into the

 compartment.
- Turn the programme selector to Further programmes/Settings □ and select the Starch programme.
- Select a spin speed or the *Rinse hold* extra option.
- Press the *Start/Stop* button.

Colour run and dye removers/ dyes

- <u>Do not use</u> colour run or dye removers in this machine.
- Dyes suitable for use in domestic washing machines can be used. However, please note that the salt used in the dyeing process can cause corrosion to stainless steel components in the machine if you dye frequently. Follow the manufacturer's instructions carefully.

Cleaning and care

A range of Miele branded cleaning and conditioning products is available to order from the Miele Spare Parts Department or via the internet at www.miele-shop.com

Cleaning the drum (Hygiene info)

Washing at low temperatures and/or using liquid detergent can cause bacteria and unpleasant smells to build up in the machine. In order to clean the drum and also to prevent unpleasant smells building up, run a *Cottons 75°C* programme with powder detergent once a month or when the **Hygiene** info message appears in the display.

External casing and fascia panel

Disconnect the machine from the mains electricity supply and withdraw the plug from the socket before cleaning the machine.

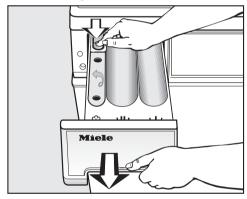
The machine must not be hosed down

- Clean the casing with a mild non-abrasive cleaning agent or soap and water using a well wrung-out cloth. Wipe dry with a soft cloth.
- Stainless steel surfaces can be cleaned with a proprietary stainless steel cleaning agent, following the manufacturer's instructions on the packaging.

Do not use solvents, abrasive cleaners, glass cleaners or multi-purpose cleaning agents. These might damage plastic surfaces and other components because of the chemicals they contain.

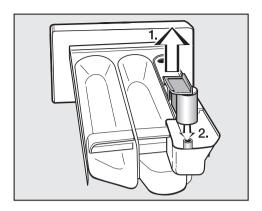
Cleaning the detergent dispenser drawer

The pre-wash and main wash compartments of the detergent dispensing drawer are self-cleaning. For hygiene reasons, clean the entire drawer at regular intervals.



- Pull out the detergent dispenser drawer until a resistance is felt. Press down the release catch and at the same time pull the drawer right out of the machine.
- Clean the drawer with hot water.

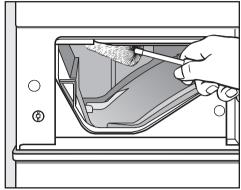
Cleaning and care



- Clean the siphon.
- 1. Remove the siphon from compartment & and rinse under hot running water. Clean the siphon tube in the same way.
- 2. Replace the siphon.

If starching frequently, thoroughly clean the siphon and siphon tube regularly. A build-up of starch will cause them to get clogged.

Cleaning the detergent dispenser drawer housing



■ Use a bottle brush to remove detergent residues and limescale from the jets inside the detergent dispenser drawer housing.

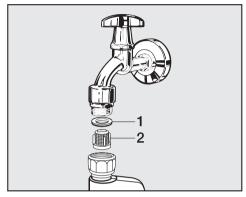
Cleaning and care

Cleaning the filter in the water inlet

The washing machine has a filter to protect the water inlet valve.

The accessible filter in the union in the open end of the inlet hose should be checked every six months, or more often if there are frequent interruptions to the external water supply.

- First turn off the stopcock.
- Unscrew the threaded union connecting the free end of the inlet hose to the stopcock.



- Remove the rubber seal 1 from the recess.
- Using pointed pliers, take hold of the plastic filter bar 2 and remove.
- Clean the plastic filter.
- Put the filter and seal back in the reverse order and reconnect the hose.

Turn on the stopcock and check the connection is watertight. If water drips out, tighten the connection.

Never forget to put the filter back in place after cleaning.

With the help of the following notes, minor faults in the performance of the machine, some of which may result from incorrect operation, can be put right without contacting the Service Department.

Repair work to electrical appliances should only be carried out by a suitably qualified person in strict accordance with current local and national safety regulations. Repairs and other work by unqualified persons could be dangerous. The manufacturer cannot be held liable for unauthorised work.

Problem	Possible cause	Remedy
The display remains dark and the indicator lights for the programme buttons are not lit up.	There is no power to the machine.	Check whetherthe mains plug is plugged in and switched on.the fuse or circuit breaker has tripped.
You are asked to enter a code.	Access via a code has been activated.	Enter the code and confirm the entry. Deactivate the code if you do not wish this message to appear in the display the next time the machine is switched on.
The display is dark.	The display has switched off automatically to save energy (Standby mode).	Press a button. Standby comes to an end.

One of the following fault messages appears in the display					
	Fault message	Possible cause	Remedy ¹⁾		
4	Fault Water intake Open stopcock	The water inlet is blocked or restricted.	Check whether - the stopcock is opened properly. - the inlet hose is kinked. - the water pressure is too low.		
æ	Fault Check drainage system	 The water outlet is blocked or restricted. The drain hose has been fixed too high. 	Clean the drain filter and the drain pump.The maximum delivery head is 1 m.		
∰	Waterproof system activated Close the stopcock	The water protection system has reacted.	Close the stopcock.Call the Service Department.		
<u>^</u>	Technical fault xxx Call Service	There is a fault.	Start the programme again. If the fault message appears again, contact the Service Department.		

¹⁾ To switch off the fault message: Switch the machine off with the ① button.

The following fault messages appear in the display at the end of the programme

Fault message	Possible cause	Remedy
Check detergent	Excessive foam has built up during washing.	Check: - the amount of detergent used. - the dosage level, if using Automatic dispensing. - Follow the instructions on the manufacturer's packaging and also take the degree of soiling of the laundry into account.
Hygiene information	A programme using a temperature above 60°C has not been run for a long time.	In order to prevent bacteria and unpleasant smells building up in the machine, run a <i>Cottons</i> 75°C programme using powder detergent.

Problems with the	load size indicator	or calibrating to zero
Problem	Possible cause	Remedy
The display indicates a load of <25% or no load size is indicated when the drum is full.	There was already laundry in the drum when the machine was switched on. This has decalibrated the sensor from the zero setting.	 Remove the laundry from the drum. Switch off the washing machine and leave the door open. Switch on the washing machine. Recalibrate the sensor to zero again. See "Calibrating the load sensor to zero" for a description of how to do this.
The display indicates a load of 25%, 50%, 75% or 100% when the drum is empty.	The load size sensor has been decalibrated from the zero setting.	Rotate the drum once. If the display still indicates a load of 25%, 50%, 75% or 100%, recalibrate the sensor to zero again (see above section).
The fault message: Zero setting not possible. Open the door appears in the display.	The drum door is closed.	 Open the drum door. Switch off the washing machine and leave the door open. Switch on the washing machine. Try and recalibrate to zero again.

General problems					
Problem	Possible cause	Remedy			
The machine shakes during the spin cycle.	The machine feet are not level.	Level the machine (see "Installation and connection").			
The laundry has not been spun properly and is still wet.	The machine detected an imbalance during the final spin and reduced the spin speed automatically.	Include both large and small items in the load as this will give better distribution during spinning.			
The pump makes strange noises.	This is not a fault. These noises occur at the end of a pump sequence as a normal part of the operation.				
Noises while steam is being generated.	This is not a fault. These noises occur when steam is being generated and when steam is being injected into the drum.				
Steam comes out of the detergent dispenser drawer while steam is being generated.	This is not a fault. Some steam may emerge from the detergent dispenser drawer, depending on the amount of laundry and the ambient temperature.				

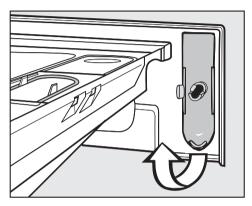
Problem	Possible cause	Remedy		
Large amounts of detergent residue remain in the detergent dispenser drawer.	The water pressure is too low.	 Clean the filter in the water inlet. It may be useful to select the Water plus extra option. 		
	Powder detergent used in conjunction with water softeners tends to become sticky.	In future, add washing powder into the dispenser drawer first, and then add the water softener.		
Fabric conditioner is not completely dispensed or too much water remains in the \otimes compartment.	The siphon tube is not correctly positioned or is clogged up.	Clean the siphon (see "Cleaning and care - Cleaning the detergent dispenser drawer").		
The display is in a different language.	A different language has been selected using the "Language" setting.	Set the language you want. The flag symbol will guide you.		

The door will not open					
Possible cause	Remedy				
The washing machine is not connected to the electricity supply and/or is not switched on.	Insert the plug in the socket and switch on and / o switch the machine on with the ① button.				
The safety lock has been activated.	Deactivate the safety lock as described in "Changing the programme sequence - Safety lock".				
Access via a code has been activated.	Deactivate the code as described in the <i>Settings menu</i> .				
Power cut.	Open the drum door as described in the next section.				
The door was not correctly engaged.	Press hard against the lock side of the drum door and then press the <i>Door</i> button.				
There is still water in the drum and the machine is unable to drain.	Clean the drain filter and drain pump as described in the next section.				
The door will not open after the <i>Steam care</i> or <i>Freshen up</i> programme has finished.	The Steam care and/or Freshen up programmes has been started several times one after the other. The steam has caused the temperature in the drum to rise above 55°C and the door will not open to prevent the risk of burning. Wait a few minutes until the temperature in the drum has decreased.				
For safety reasons the drum on higher than 55°C.	door cannot be opened if the suds temperature is				

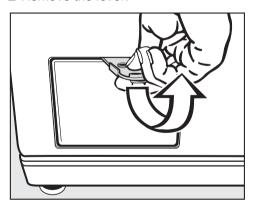
Opening the drum door in the event of a blocked drain outlet and/or power failure

■ Switch the washing machine off.

There is a lever behind the detergent drawer fascia panel.



Remove the lever.



■ Use it to open the access flap.

Blocked drain outlet

If the drain outlet is blocked, up to 25 litres of water will be retained in the machine.

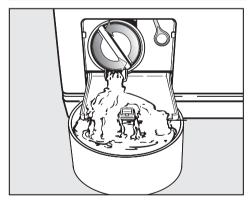
Caution: if laundry has been washed at a high temperature, water draining out of the machine will still be hot. Danger of scalding!

Procedure for draining the machine

Be careful not to release too much water at once. If the flow of water is too strong, some water can seep into the washing machine base and activate the water protection system float switch. This will prevent the washing machine from functioning.

Place a suitable container under the access flap.

When draining water from the machine, do **not** unscrew the drain filter completely or take it right out.

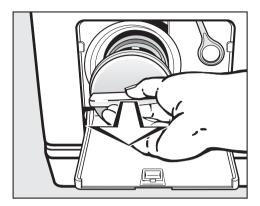


■ Slowly and carefully unscrew the drain filter to let the water out.

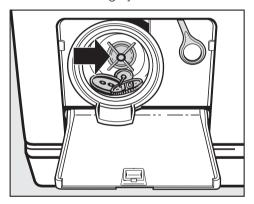
If you need to interrupt the flow of water:

■ Tighten the drain filter back up again.

Once the flow of water ceases:



- Remove the drain filter completely.
- Clean it thoroughly.



- Remove any foreign objects (e.g. buttons, coins, etc.) and fluff from the filter housing. Turn the impeller by hand to check that it rotates freely. Any foreign object causing an obstruction should be removed.
- Put the drain filter back in place and secure.

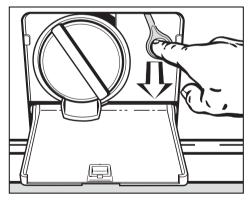
Make sure the drain filter is securely tightened. Otherwise there is a risk of water leakage during use.

To avoid loss of detergent, pour approx. 2 litres of water into the detergent dispenser drawer after cleaning the drain filter. Excess water will be pumped out automatically before the next wash programme.

Opening the drum door

Always make sure that the drum is stationary before reaching into the machine to remove laundry.

Reaching into a moving drum is extremely dangerous.



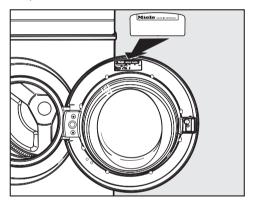
■ Pull the emergency release downwards (see illustration). The drum door will open.

After sales service

In the event of any faults which you cannot remedy yourself, please contact:

- your Miele Dealer or
- Miele (see back cover for contact details).

When contacting your Dealer or Miele, please quote the model and serial number of your machine, both of which are shown on the data plate visible above the porthole glass when the door is open.



N.B. A call-out charge will be applied for service visits where the problem could have been resolved as described in these instructions.

Future updates (PC)

The indicator light marked PC is the interface used by Miele service technicians during servicing work for testing purposes and for updating the machine's programme data.

Guarantee

For information on the appliance guarantee specific to your country please contact Miele. See back cover for contact details.

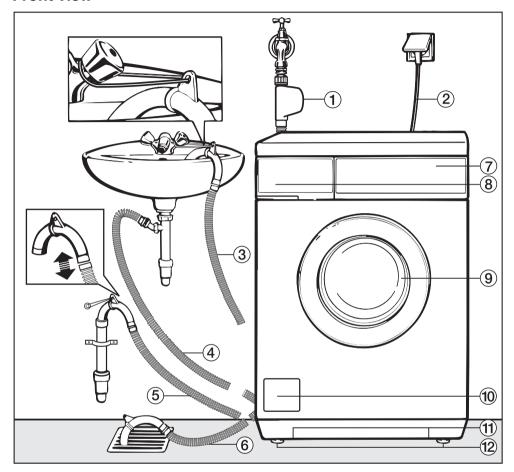
In the U.K. your appliance is guaranteed for 2 years from the date of purchase. However, you must activate your cover by calling 0845 365 6640 or registering online at www.miele.co.uk.

Optional spare parts and accessories

Optional spare parts and accessories for this washing machine are available from your Miele Dealer, the Miele Spare Parts Department or via the internet at www.miele-shop.com.

Please note that telephone calls may be monitored and recorded for training purposes.

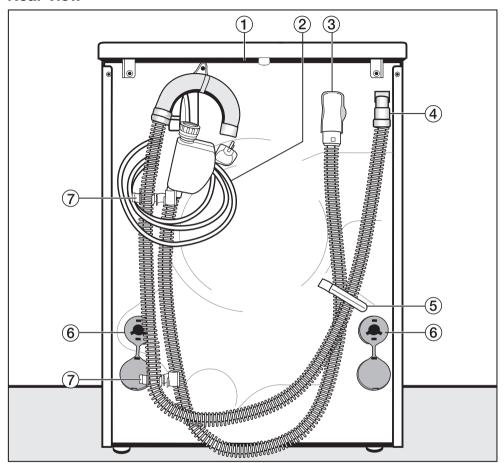
Front view



- 1) Inlet hose with "Waterproof" system
- 2 Electricity supply cable
- 3 6 Flexible drain hose (with detachable swivel elbow)
- Control panel

- 8 Detergent dispenser drawer
- 9 Drum door
- ① Access to drain filter, drain pump and emergency release
- ① Handle recesses for moving the machine
- 12 Four height adjustable feet

Rear view



- 1) Protruding lid for holding when moving the machine
- ② Electricity supply cable
- 3 Inlet hose with "Waterproof" system
- (4) Drain hose

- Transport clip for inlet and drain hoses
- Safety cap for transit bars
- Transport clip for inlet and drain hoses and for storing transit bars when not in use.

Installation surface

A concrete floor is the most suitable installation surface for a washing machine, being far less prone to vibration during the spin cycle than wooden floorboards or a carpeted surface.

Please note:

- The machine must be level and securely positioned.
- To avoid vibrations during spinning, the machine should not be installed on soft floor coverings.

If installing on a wooden joist floor:

■ We recommend a plywood base (at least 59x52x3 cm). The base should span several joists and be bolted to the joists and not only to the floorboards. Check for the presence of pipes and cables first.

If possible, install the machine in a corner, as this is usually the most stable part of the floor.

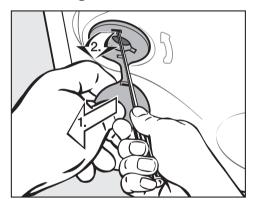
If the machine is installed on a raised plinth, it has to be secured against slippage during spin using retaining clips (available from the Miele Spare Parts Dept). Otherwise there is the danger of the machine moving and falling off the plinth.

Transporting the washing machine to its installation site

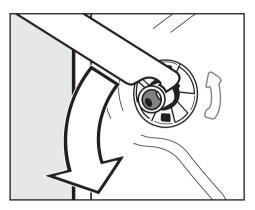
To manoeuvre the machine out of its packing case to its installation site, hold it by the edge of the lid where it protrudes to the rear of the machine as well as by the handle recesses at the front.

Ensure that the machine feet and the floor are dry to prevent the machine from slipping during the spin cycle.

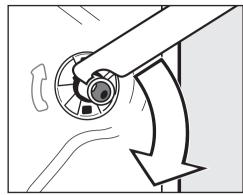
Removing the transit bars



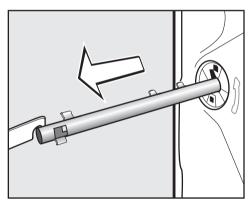
- To remove the left and right covers
- 1. Pull on the attached stopper,
- 2. then use a screwdriver to release the catch at the top.



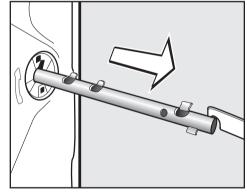
■ Using the spanner supplied, turn the left-hand transit bar 90°, then



■ Turn the right-hand transit bar 90°, then

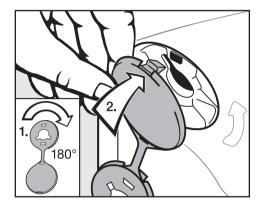


■ withdraw the transit bar.

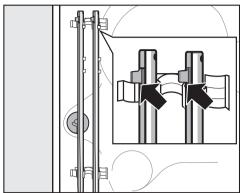


■ withdraw the transit bar.

To avoid the risk of injury the holes for the transit bars must be covered after the transit bars have been removed.



■ Plug the holes with the plastic caps as illustrated



Secure the transit bars to the back of the washing machine. Make sure that the top catch is located above the holder.

The machine must not be moved without the transit bars in place. Store them as shown or keep them in a safe place for future use. They must be re-fitted if the machine is to be moved again (e.g. when moving house).

Re-fitting the transit bars

Re-fitting is carried out by reversing the procedure.

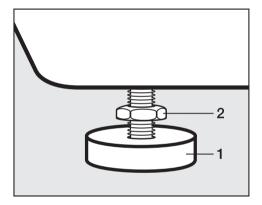
Levelling the machine

The machine must stand perfectly level on all four feet to ensure safe and proper operation.

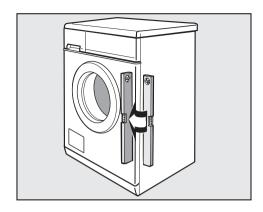
Incorrect installation may increase electricity and water consumption and may cause the machine to move about.

Screwing out and adjusting the feet

The four adjustable screw feet are used to level the machine. All four feet are screwed in when the machine is delivered.



 Using the spanner supplied turn counternut 2 in a clockwise direction.
 Then turn counternut 2 together with foot 1 to unscrew.



- Use a spirit level to check the machine is standing level.
- Hold foot 1 securely with a pipe wrench. Turn counternut 2 again using the spanner supplied until it sits firmly up against the housing.

All four counternuts must be firmly up against the housing. Please also check this for the feet which did not need adjustment. Otherwise there is the danger of the machine moving about.

The fitting of building-under kits* and stacking kits* must only be undertaken by qualified and competent persons, in accordance with the instructions supplied with the kit

Building under a continuous worktop/in a kitchen run

If you wish to push your machine under a worktop and there is space to do this without removing the lid, the conversion kit is not necessary. Otherwise the conversion kit is essential.

- A special building-under conversion kit* is required.
 To ensure electrical safety, the washing machine lid must be replaced by the cover plate supplied with the conversion kit.
- For installation under a work surface 900/910 mm from the floor, a raising kit* is required.
- Connections for electricity, water and drainage should be installed in such a way that they remain accessible when the machine is in place.

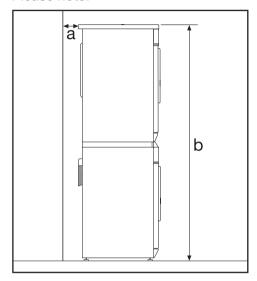
Fitting instructions are supplied with the conversion kit.

All parts marked* are available from your Dealer, the Miele Spare Parts Department or via the internet at www.miele-shop.com.

Washer and Dryer stack

A Miele tumble dryer can be stacked with the washing machine. A "WTV" stacking kit* is necessary.

Please note:



- **a** Safety distance to wall: at least 2 cm
- b Height: Stacking kit with pull-out shelf: <u>approx. 169 cm</u> Stacking kit without pull-out shelf: approx. 170 cm

The Miele Waterproof system

The Miele Waterproof system protects the washing machine from water damage.

The system consists of three main components:

- 1) the inlet hose
- 2) the electronic unit and the washing machine housing
- 3) the drain hose

1) Inlet hose

- The inlet hose is fitted with an additional electrical safety valve which works like an automatic stopcock and is housed in the inlet hose connection box.
- It is pressure tested to between 7,000 and 10,000 kPa.
- The inlet hose has a protective sleeve.

Any leaking water from the inlet hose is fed into the sump through this protective sleeve. A float switches off the safety valve, preventing any more water from flowing into the machine and water in the suds container is pumped away.

2) Electronic unit and washing machine housing

- Sump

Any leaking water is collected in a sump in the base of the machine. A float switches off the safety valves, preventing any more water from flowing into the machine and water in the suds container is pumped away.

Overflow protection

This prevents the washing machine taking in too much water. If the water level exceeds a certain level, the drain pump switches in and pumps the excess water away.

3) Drain hose

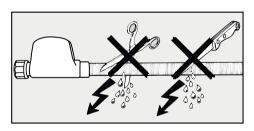
The drain hose is protected by a ventilation system which prevents the washing machine from being emptied completely.

Connection to the water supply

The plastic casing of the safety valve contains electrical components. The Waterproof system must only be connected to its own stopcock. It must not be connected to mixer taps or similar and must not be fitted in areas where there is the risk of water or other liquids reaching it.



Do not get wet.



The protective sleeve of the hose must not be damaged or kinked.

The machine should be connected to the mains water supply in accordance with local and national safety regulations. The German authorities do not require it to have a non-return valve as the washing machine has been designed to comply with DIN regulations.

The machine is designed to operate with a flow pressure of between 100 and 1,000 kPa (1-10 bar). If it is higher than 1,000 kPa it is essential to fit a pressure reducing valve.

Connection to the mains water supply should incorporate a mains stopcock with $^{3}/_{4}$ " thread. The stopcock should be fitted by a qualified plumber.

The connection point is subject to mains water pressure. Turn on the stopcock slowly and check for leaks. Correct the position of the washer and union if appropriate.

The washing machine is **not** suitable for connection to a hot water supply.

Maintenance and care

If you intend to unscrew the Miele Waterproof system hose from the stopcock it is essential to disconnect the machine from the electricity supply first.

Only use a **Miele Waterproof system** hose should you need a replacement.

In order to protect the water inlet valve, the dirt filter in the water inlet valve connection must not be removed.

Extension hose

A 1.5 metre long (metal) extension hose is available from your Miele dealer or the Miele Spare Parts Department as an optional extra.

This hose is tested to withstand pressures of up to 14,000 kPa and can be used as a flexible extension to the water supply.

N.B. Using this hose renders the Waterproof system safety valve on the inlet hose ineffective.

Connection to the drainage system

The machine drains via a drain pump with a delivery head of 1 metre*. The drain hose must not be kinked as this restricts drainage. The swivel elbow at the end of the hose can be turned in either direction, or can be detached if required, with a sharp twist and pull.

If required, the drain hose can be extended to a length of 5 m. The necessary parts can purchased from the Miele Spare Parts Department or your Miele dealer.

* For a delivery head of more than 1 m (up to a max. of 1.8 m) a replacement drain pump will need to be fitted. Please contact the Miele Spare Parts Department or your Miele Dealer.

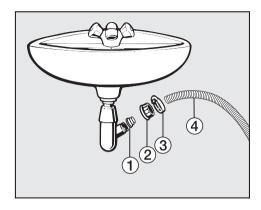
Drain hose connection:

1. Direct into a sink or basin:

Please note the following:

- Hook the hose over the edge and secure.
- Make sure that the water can drain away freely without hindrance.
 Otherwise there is a risk of water overflowing or of some of the drained water being sucked back into the machine.
- Connected securely to a plastic drain pipe with a rubber nipple. There is no need to use a non-return valve.
- **3**. Connected securely to a standpipe.
- 4. Connected securely to a floor gully.

Please note:



- Adapter
- 2 Nut
- 3 Hose clip
- 4 End of the hose
- Fit adapter ① to the sink drain outlet using nut ②.
- Attach the end of the hose ④ to adapter ①.
- Use a screwdriver to tighten hose clip ③ up close to the nut.

Electrical connection U.K.

All electrical work should be carried out by a suitably qualified and competent person, in strict accordance with current national and local safety regulations (BS 7671 in the UK).

Ensure power is not supplied to the appliance until after installation work has been carried out.

The appliance is supplied with a mains cable with moulded plug ready for connection to a 230-240V mains supply.

Please ensure the connection data quoted on the data plate match the household mains supply.

Connection should be made via a suitable switched socket which is easily accessible after installation.

For extra safety it is advisable to protect the machine with a suitable residual current device (RCD). Contact a qualified electrician for advice.

Do not connect via an extension lead. Extension leads do not guarantee the required safety of the appliance (e.g. danger of overheating).

Non-rewireable plugs BS 1363

The fuse cover must be refitted when changing the fuse, and if the fuse cover is lost, the plug must not be used until a suitable replacement is obtained. The colour of the correct replacement cover is that of the coloured insert in the base of the plug, or the colour that is embossed in words on the base of the plug (as applicable to the design of plug fitted).

Replacement fuses should be ASTA approved to BS 1362 and have the correct rating. Replacement fuses and fuse covers may be purchased from your local electrical supplier.

WARNING: THIS APPLIANCE MUST BE EARTHED

Technical data

Height	850 mm
Width	595 mm
Depth	615 mm
Depth with door open	993 mm
Height for building under	820 mm
Width for building under	600 mm
Depth for building under	600 mm
Weight	98 kg
Capacity	8 kg dry laundry
Voltage	See data plate
Connected load	See data plate / plug
Fuse rating	See data plate
Consumption data	See "Consumption data"
Water flow pressure minimum	100 kPa (1 bar)
Water flow pressure maximum	1000 kPa (10 bar)
Inlet hose length	1.60 m
Drain hose length	1.50 m
Mains connection cable length	1.60 m
Delivery head max.	1.00 m
Maximum drainage length	5.00 m
LEDs	Class 1
Test certificates awarded	See data plate

Consumption data

		Load	Consumption data			
			Energy	Water	Duration	
			in kWh	in litres		
Cottons	90°C	8.0 kg	2.30	64	2 h 29 min	
	60°C	8.0 kg	1.52	55	1 h 59 min	
	60°C	4.0 kg	1.15	47	1 h 59 min	
	Eco ⁶⁰ *	8.0 kg	0.94	55	2 h 59 min	
	Eco ⁶⁰ *	4.0 kg	0.94	47	2 h 59 min	
	40°C	8.0 kg	0.96	72	2 h 29 min	
	40°C	4.0 kg	0.83	47	2 h 29 min	
	Eco ⁴⁰	8.0 kg	0.80	55	2 h 59 min	
	Eco ⁴⁰ *	4.0 kg	0.66	47	2 h 59 min	
Minimum iron	40°C	3.5 kg	0.56	52	1 h 52 min	
Delicates	30°C	2.0 kg	0.38	69	56 min	
Woollens 🔟	30°C	2.0 kg	0.23	39	39 min	
Hygiene	60°C	7.0 kg	1.70	80	2 h 40 min	
Express 20	40°C	3.5 kg	0.32	30	20 min	
Freshen up		1.0 kg	0.20	-	16 min	
Automatic plus	40°C	5.0 kg	0.52	62	1 h 27 min	
Shirts	60°C	2.0 kg	0.95	59	1 h 11 min	
Denim	40°C	3.0 kg	0.52	52	58 min	
Dark garments	40°C	3.0 kg	0.58	55	1 h 15 min	
Steam care		2.0 kg	0.23	-	16 min	
Sportswear	40°C	3.0 kg	0.50	40	1 h 07 min	
Trainers	30°C	1.5 kg	0.35	35	57 min	
Outerwear	40°C	2.5 kg	0.45	55	1 h 02 min	
Proofing	40°C	2.5 kg	0.35	12	39 min	
Soft toys	30°C	1.0 kg	0.25	45	52 min	
First wash	30°C	3.0 kg	0.25	42	1 h 00 min	
Silks 🖭	30°C	1.0 kg	0.25	39	36 min	
Pillows	60°C	1.0 kg	0.90	44	1 h 17 min	
Curtains	40°C	2.0 kg	0.45	38	52 min	

Consumption data

Notes for test institutes:

* The test programme conforms to EN 60456 and the energy label with Directive 1061/2010.

Consumption data can vary from the nominal values given depending on water pressure, water hardness, water inlet temperature, room temperature, type and volume of load, fluctuations in the electricity supply and any extra options selected.

Settings menu

The Settings menu can be used to alter the machine's electronics to suit changing requirements.

Settings can be altered at any time.

To open the Settings menu

- Switch on the washing machine.
- Turn the programme selector to Further programmes/Settings . The following will appear in the display:



■ Confirm the selection of the highlighted *Settings* → option by pressing the **OK** button.

To select a setting

■ Press the V or A button to scroll through the options until the setting you want is highlighted and confirm your selection by pressing the OK button.

To close the Settings menu

■ Select *Back* ⇔ or wait for approx. 15 seconds and the display will return to the programme menu automatically.

Language >

The display can be set to appear in one of several different languages.

You can change the language via the Language sub-menu.

The flag after the word *Language* acts as a guide to prevent a language which will not be understood from being set.

A tick ✓ will appear beside the language selected to show that it has been set.

Time

First select either a 24 hour or 12 hour clock. Then set the current time of day.

Clock format

■ Use the ∨ or ∧ button to highlight the clock format you want and confirm your selection with the **OK** button.

Set the time of day

■ Select Set the time of day sub-menu. Use the ∨ or ∧ button to set the time and confirm your selection with the OK button.

Gentle action

Activating gentle action reduces the drum action and is suitable for washing slightly soiled items more gently. It should be activated for garments with a single bar under the care label and for articles which feel too hard after they have been dried.

Gentle action can be activated for the *Cottons* and the *Minimum iron* programmes.

The machine is delivered with the Gentle action setting deactivated.

The option which is currently set will have a tick

✓ beside it.

Longer pre-wash Cottons

The pre-wash for the *Cottons* programme can be extended by 6, 9 or 12 minutes.

The default setting for the pre-wash is 25 minutes.

If you require a longer pre-wash, it can be extended.

The option which is currently set will have a tick

✓ beside it.

Suds cooling

When this is activated, additional water flows into the drum at the end of the main wash to cool the suds down. Hot suds can damage plastic drainage pipes.

Suds cooling takes place when temperatures of 95°C and 75°C are selected.

Suds cooling should be activated:

- to prevent the danger of scalding if the drain hose is hooked over the edge of a sink or basin.
- where the drainage pipes do not comply with DIN 1986.

The machine is delivered with Suds cooling deactivated.

The option which is currently set will have a tick ✓ beside it.

Settings menu

Lock code

The code prevents the washing machine being used without your knowledge.

When the code has been activated, you have to enter a code after switching the washing machine on. Otherwise the washing machine cannot be operated.

To activate the lock code



■ Press the **OK** button.

The display will now request that a code is entered. The code is **125** and cannot be altered.

To enter the lock code



- Use the ∧ or ∨ button to enter the first number. Confirm your selection of this number by pressing the **OK** button. Now enter the second number
- Repeat the process until all three numbers have been entered and confirm your entry of the last number by pressing the **OK** button.

The following will appear in the display:



Once the washing machine is switched off, it can only be used again if the lock code is entered.

To use the washing machine when the lock code is activated

When the washing machine is switched on again, the display will request the code.

■ Enter code 125 as described above and confirm the entry.

The washing machine is now unlocked and ready for use.

To deactivate the lock code

Proceed as for activating the lock code.

Temperature unit

You can chose for the temperature to be displayed in *°C/Celsius* or *°F/Fahrenheit*.

The option which is currently set will have a tick ✓ beside it.

Buzzer

When the buzzer function has been activated, an audible tone sounds at the end of a programme or when Rinse hold is reached.

You can select one of two volumes or switch the buzzer off.

Off

(The machine is delivered with this option selected.)

The buzzer is switched off.

Normal

The buzzer sounds at the end of a programme or when Rinse hold is reached.

Loud

The buzzer sounds at maximum volume (*Loud*) at the end of a programme or when Rinse hold is reached.

The option which is currently set will have a tick ✓ beside it.

Keypad tone

An audible tone sounds each time a button is pressed.

The machine is delivered with the keypad tone switched off.

The option which is currently set will have a tick ✓ beside it.

Brightness

There are ten different display brightness settings.

The machine is delivered with the display brightness on setting 5.

The brightness will change as soon as a different setting is chosen.

Contrast

There are ten different display contrast settings.

The machine is delivered with the display contrast on setting 5.

The contrast will change as soon as a different setting is chosen.

Settings menu

Standby display

To save energy, the display goes out and the indicator light for the *Start/ Stop* button starts flashing slowly.

The display will always go out,

- if a programme is not selected within 10 minutes of the washing machine being switched on.
- 10 minutes after the end of a programme.

Pressing one of the buttons switches the display back on again.

You can also choose whether you want the display to go out 10 minutes after a programme has started or to remain visible throughout the programme.

On

The standby function is activated. The display will go out 10 minutes after a programme has started.

Not in current prog.

(the machine is delivered with this option selected)

The standby function is deactivated. The display will remain visible during a programme.

Memory

If an extra option has been selected for a programme, or the recommended temperature or spin speed has been altered, the machine will store the changes in memory at the start of a programme.

When this programme is chosen again these settings will appear in the display.

The machine is delivered with the memory function deactivated.

Anti-crease

Anti-crease helps prevent creasing if laundry is not normally removed immediately after the end of a programme.

The drum will turn at intervals for up to 30 minutes after the programme has finished. The door can be opened and items removed at any time during the anti-crease phase.

On

(the machine is delivered with this option selected)

Anti-crease is activated.

Off

Anti-crease is deactivated.

Optional accessories

Miele washing machines offer perfect care for your laundry and feature a wide range of special programmes designed to suit the fabric being washed. Miele have also developed a range of specialist CareCollection detergents and conditioning products to offer you a complete package for cleaning and caring for your laundry.

The Miele CareCollection detergents and conditioning products are listed below. You can order these and many other useful products via the internet at:



All the products can also be ordered via the Miele Customer Contact Centre (see back cover for contact details).

CareCollection

Miele specialist detergents

"Outdoor wear"

This specialist detergent will clean your water-repellent outerwear with care.

"Sportswear"

The Miele Sportswear detergent is designed to clean sportswear and remove odours whilst taking care of the special microfibres used in these garments.

"Down Items"

This special-purpose detergent contains a mild tenside and has been specially formulated to keep down-filled items supple and to give them bounce.

Miele proofing agent

This special finishing agent reproofs garments against wind and water and provides a dirt-repellent finish whilst retaining elasticity and breathability.

Optional accessories

"UltraWhite" detergent

This multi-purpose powder detergent has excellent stain removal properties and is suitable for white and light coloured laundry as well as heavily soiled coloured items.

"UltraColor" detergent for coloured garments

This liquid detergent is particularly suitable for cleaning coloured and dark garments. The special formulation offers effective stain removal, even at low temperatures, while helping to prevent colours fading.

Liquid detergent "For Delicates"

This liquid detergent is ideal for the gentle treatment of delicate fabrics, such as wool and silk. Its special formulation cleans effectively at temperatures as low as 20°C, while protecting the colour of your delicate garments.

Fabric conditioner

The Miele fabric conditioner will give your laundry a fresh, natural fragrance. It makes garments soft to handle and prevents static build-up during tumble drying.

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